

I was hired by a telephone marketing inbound company who I believe are doing some very immoral if not illegal training for their new hires. I am very concerned as a consumer that this is how these marketing companies train their employees to confuse and what i consider defraud these costumers in charging large amounts to their credit cards without the consumer even understanding what the whole conversation is about. And these trainers even admit that they dont even use their own credit cards to purchase anything on the telephone, and encourage the employees to lie to the consumers that they have used the products that they are selling etc.